



coffeeservice@orbisfoods.com

60 minute response - replacement machine available - qualified technicians

**COFFEE MACHINE CALLOUT CHARGES - NO CONTRACT - 2014**

Basic Callout Charge (15 minutes)	AED 175.00
Hourly Rate (HR) after Callout Charge	AED 250.00
Excess to HR for callouts during the hours 2000 - 0800/hr	AED 30.00
Excess to HR for callouts outside the Emirate of Dubai/hr	AED 45.00

**COFFEE MACHINE ANNUAL MAINTENANCE CONTRACT (AMC) - 2014\***

Fully Automatic Small	AED 1,940.00
Fully Automatic Medium	AED 2,350.00
Fully Automatic Large	AED 3,200.00
Semi Automatic Small	AED 1,650.00
Semi Automatic Medium	AED 2,300.00
Semi Automatic Large	AED 2,900.00
Grinder (all types)	AED 850.00

20% excess to AMC outside the Emirates of Dubai

50% excess to AMC for Victoria Arduino Coffee Machines

\* Monthly maintenance visit + unlimited callouts

*All above charges are waived in the event of Orbis Coffee being used on an exclusive basis*

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